

Client Satisfaction Survey

In an effort to ensure that all of my clients are happy with my service, and to continue to improve my service offering in the future, I ask that you take a few moments complete this survey and provide me with feedback about your experience working with me as your REALTOR®.

Name: John Scavone

1-poor, 2-needs improvement, 3-neutral, 4-satisfactory, 5-excellent

Based on the scale above, please rate my:

Communication Skills	1	2	3	4	5
Listening Skills	1	2	3	4	5
Availability	1	2	3	4	5
Enthusiasm	1	2	3	4	5
Knowledge (of properties, areas, etc.)	1	2	3	4	5
Follow-up	1	2	3	4	5
Image and dress	1	2	3	4	5

Would you recommend my services to others? Yes No

What one (1) thing did you like most about your experience of working with us (as a company)?

Went out of your way to do things it seemed really shared you cared.

What is one (1) thing you would change about your experience of working with us?

None!

If you were to describe your experience of working with me (your agent) to a friend, what would you say?

Great experience. Always was positive (even after the 30 bases and offers) to find and look at more places. Really put in a huge effort into getting and knowing what I wanted.

Overall, what services are the most important to you in choosing a real estate company?

Personalization, taking time to go through what I want. Knowledge about the area and process

May I share your feedback/testimonials with others? Yes No
 If yes, may I use your name when doing so? Yes No

Do you have any family or friends with real estate needs? If so, may I have their name and contact information (phone, email, etc.)?

Do not have any right now but will definitely give them your contact if I have any friends looking